

**PURCHASER INFORMATION**

PURCHASER'S NAME \_\_\_\_\_

ADDRESS \_\_\_\_\_

CITY \_\_\_\_\_ STATE \_\_\_\_\_

ZIP CODE \_\_\_\_\_

**PRODUCT INFORMATION**

MODEL NUMBER \_\_\_\_\_

SERIAL NUMBER \_\_\_\_\_

DATE OF PURCHASE \_\_\_\_\_

INVOICE / RECEIPT NUMBER \_\_\_\_\_

**SELLER INFORMATION**

SELLER'S NAME \_\_\_\_\_

ADDRESS \_\_\_\_\_

CITY \_\_\_\_\_ STATE \_\_\_\_\_

ZIP CODE \_\_\_\_\_

For more information and customer assistance, please call or visit our website.

**Mailing Address:**

United States

ATTN: B2B Air and Energy  
201 James Record Road  
Huntsville, Alabama 35824

Canada

ATTN: CIC

LG Customer Interactive Center  
20 Norelco Drive  
North York, Ontario M9L 2X6



LG Electronics, Inc.  
www.lghvac.com



**WARRANTY CARD 5/7  
LG SINGLE-ZONE  
AND  
MULTI-ZONE SYSTEMS**

**Outdoor Units = ODUs, Indoor Units = IDUs**

**Single-Zone System Components**

- Art Cool™ Premier: LSN\*\*\*HYV IDUs / LSU\*\*\*HYV ODUs, LSN\*\*\*HYV1 IDUs / LSU\*\*\*HYV1 ODUs, LSN\*\*\*HEV IDUs / LSU\*\*\*HEV ODUs
- Art Cool Mirror Wall-Mounted: LAN\*\*\*HSV2 IDUs / LAU\*\*\*HSV2 ODUs, LAN\*\*\*HSV4 IDUs / LSU\*\*\*HSV4 ODUs
- Art Cool Gallery: LAN\*\*\*HVP IDUs / LAU\*\*\*HVP ODUs
- Standard Wall-Mounted High Efficiency: LSN\*\*\*HSV2 IDUs / LSU\*\*\*HSV2 ODUs, LSN\*\*\*HSV3 IDUs / LSU\*\*\*HSV3 ODUs, LSN\*\*\*HSV4 IDUs / LSU\*\*\*HSV4 ODUs
- Standard Wall-Mounted: LSN\*\*\*HV2 IDUs / LSU\*\*\*HV2 ODUs, LSN\*\*\*HV3 IDUs / LSU\*\*\*HV3 ODUs, LSN\*\*\*HLV IDUs / LSU\*\*\*HLV ODUs
- Mega Standard Wall-Mounted: LSN\*\*\*HEV IDUs / LSU\*\*\*HEV ODUs, LSN\*\*\*HEV1 IDUs / LSU\*\*\*HEV1 ODUs
- Mega 115 Standard Wall-Mounted: LSN\*\*\*HXV IDUs / LSU\*\*\*HXV ODUs
- Ceiling-Cassette: LCN\*\*7HV IDUs / LUU\*\*7HV ODUs
- Ceiling-Concealed Duct: LHN\*\*7HV IDUs / LUU\*\*7HV ODUs

**Multi F/Multi F MAX Multi-Zone System Components**

- Wall-Mounted Inverter IDUs: LMN\*\*7HVT, LSN\*\*\*HSV4
- Art Cool™ Wall-Mounted Inverter IDUs: LMAN\*\*7HVT, LAN\*\*\*HSV4
- Art Cool Gallery IDUs: LMAN\*\*\*HVP
- High-Static Duct IDUs: LMHN\*\*\*HV
- Low-Static Duct IDUs: LMDN\*\*\*5HV (Installed after Jan. 1, 2014), LMDN\*\*6HV
- Vertical/Horizontal AHU IDUs: LMVN\*\*\*HV
- Ceiling-Cassette IDUs: LMCN\*\*\*5HV (Installed after Jan. 1, 2014), LMCN\*\*7HV
- Multi F ODUs: LMU187HV, LMU247HV, LMU367HV (Installed after Jan. 1, 2014); LMU18CHV, LMU24CHV, LMU30CHV, LMU36CHV
- Multi F MAX ODUs: LMU480HV, LMU540HV

This limited warranty is valid either in the United States or Canada (but not both), and applies only in the country the product was purchased and installed, and only if the product was acquired from an authorized LG distributor, in the country in which the distributor was authorized to sell the product.

**FOR A COPY OF THIS WARRANTY,  
VISIT WWW.LGHVAC.COM**

**WHAT THIS WARRANTY COVERS**

LG Electronics, Inc. ("LG") warrants your LG Duct-Free Split Air Conditioner ("product") against defect in materials or workmanship under normal household use, and during the warranty period set forth below, LG will, at its option, repair or replace the product. Replacement part(s) will meet intended fit and function of the original part(s). Replacement parts are warranted for the unexpired portion of the original warranty period. This limited warranty is valid only to the original retail purchaser of the product while the system remains at the original installation site, and is not assignable or transferable to any subsequent purchaser or user.

**Note: This limited warranty applies to parts only and does not cover labor.**

**WARRANTY PERIOD**

PERIOD	LG WILL COVER
<b>First, Second, Third, Fourth and Fifth Years</b> (From the Date of Original Purchase.)	Any Internal / Functional Parts Including Compressor.
From the <b>Sixth Year</b> through the <b>Seventh Year</b> .	Compressor Only. Consumer Will Be Responsible for Any Labor or In-Home Service to Replace the Defective Part.

**LIMITED WARRANTY EXCLUSIONS AND LIMITATIONS**

1. Service trips to deliver, pick up, install, instruct, replace fuses; connect wiring or plumbing; or correct unauthorized repairs.
2. Transportation charges incurred in connection with warranty service.
3. Failure of product to perform during power failures and interruptions, or incorrect / inadequate electrical service.

4. Installation, set up, or adjustments of user controls.
5. Products that have had a serial number or any part thereof altered, defaced, or removed.
6. Property damages, malfunction or failure of the product, or personal injury caused by or resulting from:
  - (a) Accident, misuse, abuse, or negligence by the consumer;
  - (b) From improper installation, repair, maintenance, storage, or alteration;
  - (c) Product used in any manner contrary to permissible applications and instructions outlined in the Product Operation Manual including physical abuse to or misuse of the Product;
  - (d) Improper or deferred maintenance as described in the Operation Manual such as coil cleaning, etc., or any Product damaged by excessive physical or electrical stress);
  - (e) Operating the Product in a corrosive or wet environment containing chlorine, fluorine, or any other hazardous chemicals;
  - (f) Installation, alteration, repair or service contrary to permissible applications and instructions outlined in the Product Operation Manual;
  - (g) Improper matching of Product components;
  - (h) Improper sizing or design of the Product;
  - (i) Inadequate air supply;
  - (j) Improper repair using parts not approved or specified by the manufacturer;
  - (k) Use of accessories or components that are not compatible with the Product;
  - (l) Leaky, broken, or frozen water pipes, or restricted drain lines;
  - (m) Modification of or incorporation into other products;
  - (n) Freight or handling damage, damage caused by force majeure, or other factors such as power surge damage caused by lightning and fluctuations in or interruptions of electrical power;
  - (o) Unpacking and / or removal of protective shipping;
  - (p) Increases in utility costs and additional utility expenses.

No other warranty is applicable to this product.

THIS WARRANTY IS IN LIEU OF ANY OTHER WARRANTY, EXPRESS OR IMPLIED, INCLUDING WITHOUT LIMITATION, ANY WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE. TO THE EXTENT ANY IMPLIED WARRANTY IS REQUIRED BY LAW, IT IS LIMITED IN DURATION TO THE EXPRESS WARRANTY PERIOD ABOVE. NEITHER THE MANUFACTURER NOR ITS DISTRIBUTOR SHALL BE LIABLE FOR ANY INCIDENTAL, CONSEQUENTIAL, INDIRECT, SPECIAL, OR PUNITIVE DAMAGES OF ANY NATURE, INCLUDING WITHOUT LIMITATION, LOST REVENUES OR PROFITS, OR ANY OTHER DAMAGE WHETHER BASED IN CONTRACT, TORT, OR OTHERWISE.

Some states and / or territories do not allow the exclusion or limitation of incidental / consequential damages or limitations on how long an implied warranty lasts, so the above exclusion or limitation may not apply to you. This warranty gives you, the original purchaser, specific legal rights; you may also have other rights that vary from state to state or territory to territory.

**HOW TO OBTAIN COVERED WARRANTY PARTS**

Contact the licensed contractor who installed the system, or the nearest licensed contractor, dealer, or distributor (visit [www.lg-dfs.com](http://www.lg-dfs.com) for contact information) to report any defect within the applicable warranty period.

Proof of the installation date by a licensed contractor is required when requesting warranty parts. Present the sales receipt, building permit, or other documentation that establishes proof and date of installation. If proof of purchase cannot be rendered, this Limited Warranty shall be deemed to begin sixty (60) days from the manufacture date.

