



# Warranty & Service

## Warranty

### Limited One Year Warranty - Parts and Labor

**For one (1) Year** from the original retail purchase date, any part that fails in normal home use will be repaired or replaced free of charge.

### Canadian Residents

The above warranties only cover an appliance installed in Canada that has been certified or listed by appropriate test agencies for a compliance to a National Standard of Canada unless the appliance was brought into Canada due to transfer of residence from the United States to Canada.

*The specific warranties expressed above are the **ONLY** warranties provided by the manufacturer. These warranties give you specific legal rights, and you may also have other rights which vary from state to state.*

CUSTOMER'S SOLE AND EXCLUSIVE REMEDY UNDER THIS LIMITED WARRANTY SHALL BE PRODUCT REPAIR AS PROVIDED HEREIN. IMPLIED WARRANTIES, INCLUDING WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE, ARE LIMITED TO ONE YEAR OR THE SHORTEST PERIOD ALLOWED BY LAW. MAYTAG CORPORATION SHALL NOT BE LIABLE FOR INCIDENTAL OR CONSEQUENTIAL DAMAGES. SOME STATES AND PROVINCES DO NOT ALLOW THE EXCLUSION OR LIMITATION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, OR LIMITATIONS ON THE DURATION OF IMPLIED WARRANTIES OF MERCHANTABILITY OR FITNESS, SO THESE EXCLUSIONS OR LIMITATIONS MAY NOT APPLY TO YOU. THIS WARRANTY GIVES YOU SPECIFIC LEGAL RIGHTS AND YOU MAY ALSO HAVE OTHER RIGHTS, WHICH VARY STATE TO STATE OR PROVINCE TO PROVINCE.

## What is Not Covered By These Warranties

1. Conditions and damages resulting from any of the following:
  - a. Improper installation, delivery, or maintenance.
  - b. Any repair, modification, alteration, or adjustment not authorized by the manufacturer or an authorized servicer.
  - c. Misuse, abuse, accidents, unreasonable use, or acts of God.
  - d. Incorrect electric current, voltage, electrical and/or gas supply.
  - e. Improper setting of any control.
2. Warranties are void if the original serial numbers have been removed, altered or cannot be readily determined.
3. Light bulbs, water filters and air filters.
4. Products purchased for commercial or industrial use.
5. The cost of service or service call to:
  - a. Correct installation errors. For products requiring ventilation, rigid metal ducting must be used.
  - b. Instruct the user on the proper use of the product.
  - c. Transport the appliance to and from the servicer.
6. Any food loss due to refrigerator or freezer product failures.
7. Expenses for travel and transportation for product service in remote locations.
8. Outside of the United States and Canada this warranty does not apply. Contact your dealer to determine if another warranty applies.
9. Consequential or incidental damages sustained by any person as a result of any breach of these warranties. Some states do not allow the exclusion or limitation of consequential or incidental damages, so the above exclusion may not apply.

## If You Need Service

First see the Troubleshooting section in your Use and Care Guide or call the dealer from whom your appliance was purchased or call Maytag Services, LLC, Customer Assistance at 1-800-688-9900 USA and 1-800-688-2002 Canada to locate an authorized servicer.

- Be sure to retain proof of purchase to verify warranty status. Refer to WARRANTY for further information on owner's responsibilities for warranty service.
- If the dealer or service company cannot resolve the problem, write to Maytag Services LLC, Attn: CAIR® Center, P.O. Box 2370, Cleveland, TN 37320-2370, or call **1-800-688-9900 U.S.A. and 1-800-688-2002 Canada**. U.S. customers using TTY for deaf, hearing impaired or speech impaired, call 1-800-688-2080.
- User's guides, service manuals and parts information are available from Maytag Services LLC, Customer Assistance.

### Notes: When contacting about a service problem, please include

- a. Your name, address and telephone number.
- b. Model number and serial number.
- c. Name and address of your dealer or servicer.
- d. A clear description of the problem you are having.
- e. Proof of purchase (sales receipt).