

### INTEGRATED REFRIGERATION

USE & CARE INFORMATION







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As you read this Use & Care Information, take particular note of the CAUTION and WARNING symbols when they appear. This information is important for safe and efficient use of the Sub-Zero equipment.

### **A** CAUTION

signals a situation where minor injury or product damage may occur if you do not follow instructions.

### **A** WARNING

states a hazard that may cause serious injury or death if precautions are not followed.

In addition, this Use & Care Information may signal an IMPORTANT NOTE which highlights information that is especially important.



#### **THANK YOU**

Thank you for purchasing your new Sub-Zero Integrated unit. With Sub-Zero, you can rely on a 60-year tradition of quality and reliability.

Your Sub-Zero is protected by a warranty that is one of the finest in the industry. Take a moment to read the warranty statement on page 31 and refer to it should service become necessary.

This Use & Care Information book will answer most of your questions about the features, operation and maintenance of your Integrated unit. If you have questions that are not addressed here, call Sub-Zero Customer Service at 800-222-7820 or visit our website, subzero.com.

#### **INTEGRATED** REFRIGERATION

The Sub-Zero Integrated line brings you true innovation! It is the first integrated systems approach to domestic refrigeration, offering you three significant advantages.

- Integrated refrigeration systems gives you the choice of refrigerator or freezer options to meet your needs. Storage below counter height level is two drawers, while storage above the counter is a cabinet. The ergonomic division of space increases your access to storage areas.
- Integrated refrigeration systems gives you the choice of location of refrigeration units throughout your kitchen and home. This helps you meet your individual needs for the way you use refrigeration within your home.
- Integrated refrigeration systems gives you total aesthetic integration with cabinets you have chosen. Refrigeration units, in essence, are refrigeration cabinets. They literally become a part of the kitchen furniture.

CONTACT INFORMATION

Sub-Zero Customer Service: 800-222-7820

Website: subzero.com



ACCESSORIES

**Optional acces-**

through your

sories are available

Sub-Zero dealer. To

obtain local dealer

the Locator section

information, visit

of our website,

subzero.com.

#### **INTEGRATED** FEATURES

- Integrated Design. Integrated refrigeration systems offer "point-of-use" refrigeration that integrates with cabinetry anywhere in the home
- Dual Refrigeration. Integrated combination refrigerator/freezer units, except Model 700BC(I) have the exclusive Sub-Zero dual refrigeration system, which ensures the freshest food and energy efficiency at the same time. You have precise independent control of the refrigerator and freezer sections.
- Electronic Digital Controls. A microprocessor controls all electronic functions, including temperature, adaptive defrost, lights, cooling fan, and door/drawer ajar warning. The liquid crystal display (LCD) lets you monitor all temperature zones in the unit, and easily make adjustments.
- Seamless Molding. A single piece of molding forms the complete front of each unit's interior, giving a sculptured look that is both utilitarian and elegant.
- Bright Lighting. Flat to the ceiling, superior lighting provides white, efficient light in the top compartment and drawers.
- Adjustable Shelves. A single sculptured molding, with tempered glass molded into it, forms each sealed, adjustable shelf. This design feature prevents spills from dripping throughout the unit.
- Deli Drawer. This enclosed compartment in the tall refrigerator and tall combination units is adjustable with the shelf. It gives you a convenient area for deli foods or other small items.

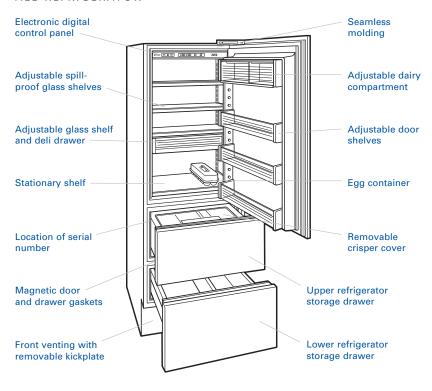
- Crisper Model 736TC(I). The Model 736TC(I) is equipped with a sealed crisper. It is large and deep, with smooth sides for easy cleaning. The space features removable dividers.
- Dairy Compartment. A positive-sealing divided dairy compartment is standard on the tall refrigerator and tall combination units. This fully adjustable compartment is a convenient place for dairy foods and small items that need a fresh environment.
- Removable Crisper Cover. An interchangeable lift-up crisper cover provides for maximum humidity in the base and tall refrigerator units and in the upper refrigerator drawer of the base combination unit, helping you keep produce at its best quality, longer.
- Egg Tray. A portable egg tray offers handy storage and is easily removable. It's provided with the tall refrigerator and tall combination units.
- Ice Container. This clear, molded container is easily removable from the lower drawer.
   It is offered as an option on the base and tall freezer units, as well as the base and tall combination units.
- **Door Stop.** The exclusive dual-action hinge has a built-in 90° door stop.
- Energy Efficient. All Integrated units meet strict Department of Energy requirements.

With the installation of a harness kit, Integrated tall models are Star-K compliant to meet strict religious regulations in conjunction with specific instructions found on www.star-k.org. Base models are Star-K certified with no extra wiring harness required. For details about the harness kit, contact your Sub-Zero dealer.

4



# MODEL **700TR**ALL REFRIGERATOR

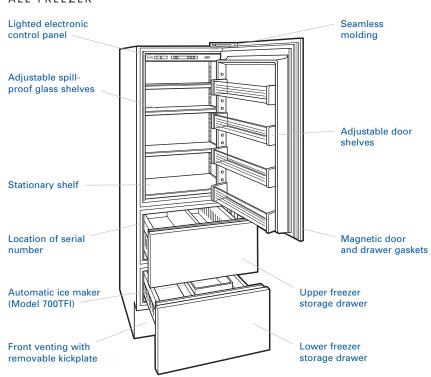


#### WARRANTY

Sub-Zero products are covered by a two, five and twelve year residential warranty (exclusions apply). See warranty details at the end of this guide.

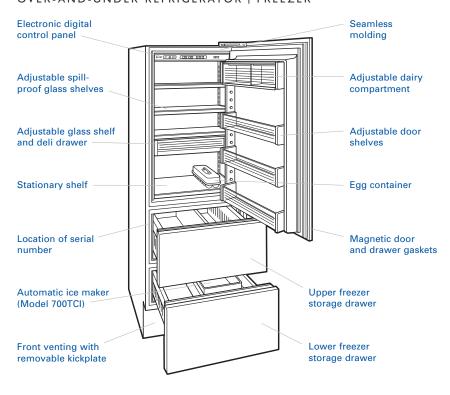
#### MODEL 700TF(I)

### ALL FREEZER

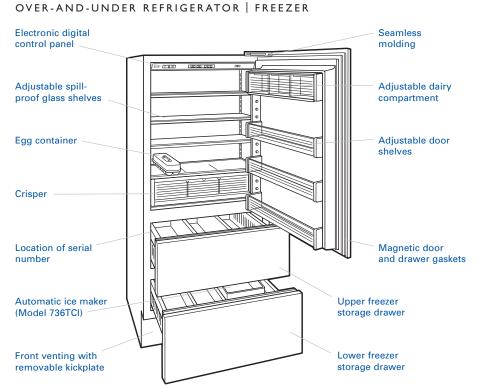




# MODEL **700TC(I)**OVER-AND-UNDER REFRIGERATOR | FREEZER

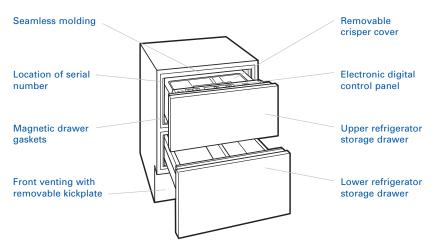


### MODEL 736TC(I)

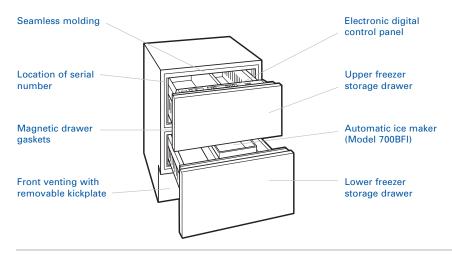




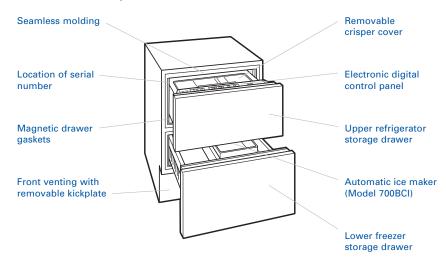
# MODEL **700BR**REFRIGERATOR DRAWERS



# MODEL 700BF(I) FREEZER DRAWERS



# MODEL **700BC(I)**REFRIGERATOR | FREEZER DRAWERS





#### **ELECTRONIC CONTROL SYSTEM**

The sophisticated electronic control system of your Integrated unit provides you with the best control of your refrigerated foods. By maintaining recommended refrigerator and freezer temperatures, you can keep food safe and retain the best quality possible.

A microprocessor accurately controls the temperature of the cooling zones. It samples the temperature every second, and makes adjustments to maintain the temperature you have indicated.

The electronic digital control panel is located on the top of the tall units, and in the top drawer of the base units. All of the essential controls and information are displayed in this easy-to-reach-and-see panel. Refer to the illustrations below for location of the electronic control panel. Note that for single zone units and units that cannot support an ice maker, the electronic control panel will be slightly different.

#### LCD DISPLAY

The liquid crystal display (LCD) located on the electronic control panel shows the actual temperature of different zones in your unit.

If there is a temperature or ice maker problem, you'll be alerted by a flashing SERVICE indicator light in the LCD display.

#### TEMPERATURE CONTROL

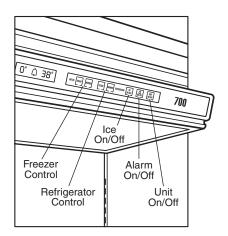
Integrated units are factory preset to maintain refrigerator zones at 38°F (3°C) and freezer zones at 0°F (-18°C). The temperature range for refrigerator zones is 34°F (1°C) to 45°F (7°C) and the temperature range for freezer zones is -5°F (-21°C) to +5°F (-15°C).

For combination units and the Model 700TR, there are two sets of **WARMER** and **COLDER** key pads on the electronic digital control panel, one for the upper refrigerator zone and the other for the lower freezer drawers, or refrigerator drawers in the Model 700TR. Single zone refrigerator and freezer units have only one set of **WARMER** and **COLDER** key pads.

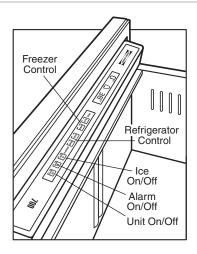
The **COLDER** key pad allows you to decrease the temperature of a selected zone in one degree increments.

Similar to the **COLDER** key pad, you can raise the temperature in any zone in one degree increments by pressing the **WARMER** key pad.

**IMPORTANT NOTE:** Always allow 24 hours for the unit to reach the temperature you set.



Tall combination unit electronic control panel



Base combination unit electronic control panel



#### ICE MAKER SYSTEM

The ICE ON/OFF key pad, located on the electronic control panel turns the automatic ice maker system on and off. When the ice maker is on, the word ICE will be illuminated in the LCD display.

#### POWER

The **UNIT ON/OFF** key pad, located on the electronic control panel will turn off all electrical power to the unit. This key pad can be used for shutting down the unit for servicing or extended vacations.

#### ALARM FEATURE

All Integrated units have an alarm feature that will make an audible beeping sound if a door or drawer is left ajar.

An alarm will sound if the door is left ajar on the tall unit, or a drawer is left open on either the tall or base unit. When the alarm is activated, the bell symbol in the LCD display will be visible. You can turn the alarm on or off with the "Bell" ON/OFF key pad, or stop it with this control once the alarm has sounded.

When your alarm is on, the bell symbol will be illuminated in the LCD display on the electronic digital control panel. To turn the alarm off, press the "Bell" ON/OFF key pad one time to make the bell symbol disappear from the display.

#### TEMPERATURE DISPLAY

The electronic digital control system can display temperatures in Fahrenheit (°F) or Celsius (°C).

To change the temperature display units from °F to °C or °C to °F, first turn the unit off then back on again using the UNIT ON/OFF key pad. Within one minute after turning the unit back on, press and hold the "Bell" ON/OFF key pad. While holding the "Bell" ON/OFF key pad, press and hold the UNIT ON/OFF key pad. Keep both key pads pressed for about 5 seconds until a °C or °F appears in the LCD display, then release the key pads. The display will return back to normal after no key pads are pressed for 10 seconds.

Use the **COLDER** and **WARMER** key pads to check the set point range(s) and verify that the temperature units were changed.

#### SABBATH MODE (STAR-K)

Sabbath mode is available for the observance of certain religious holidays. This mode turns off the lights, ice maker system and door alarm and prevents them from turning on again.

Normal cooling operations will still take place.

For some Integrated models, an additional harness kit may be necessary to meet Sabbath mode requirements. Contact your Sub-Zero dealer or check the Locator section of our website, subzero.com, for the authorized service center nearest you.

To put the Integrated unit into Sabbath mode, the unit must first be turned off with the UNIT ON/OFF key pad. When the unit is off, press and hold the UNIT ON/OFF key pad. The unit will turn on as soon as the key pad is depressed. The lights will turn off after holding the UNIT ON/OFF key pad for about 10 seconds. This indicates that the unit has entered Sabbath mode and the key pad can be released.

Sabbath mode can be exited by pressing the **UNIT ON/OFF** key pad once.



#### TOP COMPARTMENT STORAGE

#### ADJUSTABLE GLASS SHELVES

You can remove or adjust the tempered glass shelves of the Integrated tall units. First, tilt the shelf up at the front, then lift it up and out of the tracks on the rear wall of the refrigerator or freezer, as shown in the illustration below.

To clear the door shelves, lift and pivot the end of the glass shelf nearest the door upward, and remove.

To replace the glass shelves, select the desired shelf height. Then, with the front of the shelf raised slightly, place the shelf in the tracks on the rear wall of the unit. Lower the front of the shelf until it locks into position.

#### **A** CAUTION

Always exercise care when handling the glass shelves, to prevent breakage or scratching the interior.

#### STATIONARY SHELF

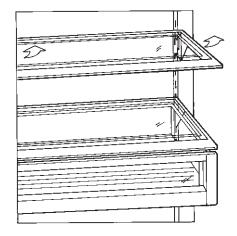
The stationary glass shelf, with 27" (686) wide tall units only, is packed on the top shelf of your Integrated tall unit. Place this shelf on the bottom portion of the top compartment with the beveled edge of the shelf support facing front. When installed properly, the rear support legs will space the shelf away from the back wall to ensure an even flow of air through the unit.

#### DOOR SHELVES

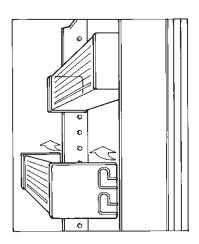
The door shelves and dairy compartment of Integrated tall units are adjustable within the guides of the door liner.

To remove door shelves or the dairy compartment, lift straight up and out from the bottom as shown in the illustration below.

To replace, select a desired position and slide the door shelf or dairy compartment down into the guides.



Adjustable glass shelf removal



Door shelf removal



#### DRAWER STORAGE

#### DELI DRAWER AND SHELF

The one-piece deli drawer and shelf assembly in the 27" (686) wide tall refrigerator and combination units is easily removed for cleaning and repositioning. The deli drawer is convenient for storage of those small easy-to-lose items as well as to keep deli items fresh.

Remove this assembly in much the same way you remove the standard adjustable shelves in the tall unit. See the instructions and illustration for Adjustable Glass Shelves on page 10.

#### CRISPER - MODEL 736TC(I)

The crisper offers convenient storage of fruits and vegetables and comes with two dividers.

To remove the crisper, the glass shelf must first be taken out by lifting the glass off of the plastic side supports. Next, lift the crisper bin up off of the bin cradle. Refer to the illustration below.

To replace the crisper, place the bin on top of the bin cradle. The groove across the bottom of the bin should align with the crossbar at the front of the cradle. Next, place the glass shelf on top of the side plastic side supports.

#### DRAWER REMOVAL

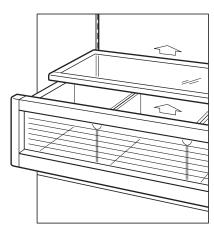
**IMPORTANT NOTE:** Before removing the top drawer from a base unit, you must first disconnect the control cable as shown in the illustration below.

To remove a storage drawer from your Integrated tall or base unit, pull it open until it stops. Raise the drawer front and pull out as shown in the illustration.

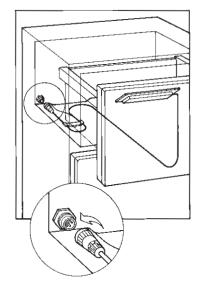
To replace a drawer, raise the front of it and place onto the tracks. Engage the hook at the rear of each slide with slots in the back of the drawer tub. For 36" (914) wide units, there are tabs on each drawer that must be positioned between the hooks. Then engage the small white pegs at the front of each drawer slide with holes at the front of the drawer tub.

#### **A** CAUTION

You must first disconnect the control cable before removing the top drawer of a base unit.



Crisper - Model 736TC(I)



Storage drawer removal



**ACCESSORIES** 

**Optional acces-**

through your

sories are available

Sub-Zero dealer. To

obtain local dealer

the Locator section

information, visit

of our website,

subzero.com.

#### **DRAWER STORAGE**

#### REMOVABLE CRISPER COVER

One lift-up crisper cover is standard with each tall and base refrigerator unit and the base combination unit. The clear-view window allows easy access and visibility of all vegetables stored in the drawer.

You can easily remove this cover for cleaning with soap and water, or move it to another drawer by lifting the back edge up and pulling out from the front. Refer to the illustration below.

**IMPORTANT NOTE**: For Model 700BC(I), base combination unit, the removable crisper cover can only be used in the upper drawer.

#### DRAWER DIVIDER

The divider of the upper drawer is easily removed by pulling forward and sliding the back edge away from the back of the drawer. Reverse this procedure to insert the divider as shown in the illustration.

The divider of the lower drawer is removable if there is no ice maker, but screws have to be removed to do so. For units with an ice maker, the lower divider is not removable.

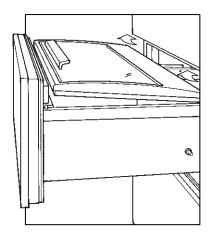
#### ICE MAKER OPERATION

The ice maker in your Integrated combination or freezer unit is fully automatic and has been factory tested. It requires a connection to the house water supply.

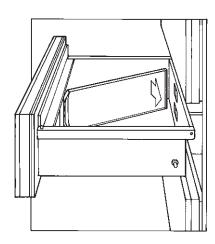
To put into operation, the ice maker system must be turned on by the ICE ON/OFF key pad, located on the electronic control panel. Refer to Ice Maker System on page 9.

The ice maker shuts off when you remove the ice storage container from the freezer. When you replace the container, the ice maker will resume ice production.

**IMPORTANT NOTE:** The first container filled with ice should be discarded, as with any new connection, there may be impurities in the ice from the water supply line.



Crisper cover removal



**Drawer divider insertion** 



#### **CLEANING**

Like all kitchen appliances, it is necessary to keep your Integrated unit clean to ensure smooth operation and keep food safe. Clean any spills on the interior with a mild solution of soap and warm water. Do not use abrasive cleaners, as these may scratch interior surfaces.

#### STAINLESS STEEL EXTERIOR

Classic and platinum stainless steel finishes: To clean the exterior of the classic and platinum stainless steel finishes, use a soft, nonabrasive stainless steel cleaner like Signature Polish and apply with a soft 100% lint-free cloth.

**Carbon stainless steel finish:** Carbon stainless steel can be cleaned with mild soap and water.

The carbon stainless steel finish uses the interest of brushed steel to bring out the maximum metallic luster of its charcoal background.

Different light types and source locations can result in variations in shading on different components and areas of large appliances. These variations are normal with the carbon finish and add to the unique character of colored stainless steel.

To bring out the natural luster of all three finishes, lightly wipe the surface with a water-dampened microfiber cloth followed by a dry polishing chamois. All work should follow the grain direction of the finish. Better results are obtained by keeping the cloth in continuous contact with the stainless steel.

### **A** CAUTION

Under no circumstances should you use a metallic or highly abrasive cleaner or cloth, as this will remove the carbon finish or scratch the classic or platinum finishes.

#### INTERIOR CLEANING

To clean interior surfaces and removable parts, wash with a mild solution of soap and lukewarm water with a little baking soda. Do not use vinegar. Rinse and dry thoroughly. Avoid getting water on the lights, electronic control panel and LCD display.

#### **GLASS SHELVES**

All refrigerator and freezer top compartment glass shelves are dishwasher safe. They may also be cleaned with a mild solution of soap and warm water. Rinse and dry thoroughly.

#### **A** CAUTION

Do not submerge or pour hot water over cold glass shelves. Allow them to come to room temperature before cleaning. Extreme temperature may cause the glass to break.

SIGNATURE POLISH

Signature Polish is available from Signature Limited Laboratory, P. O. Box 13436, Dayton, Ohio 45413-0436, or call 877-376-5474 (toll free).



#### **CLEANING**

#### CONDENSER CLEANING

For all Integrated models, the condenser is located behind the kickplate/grille. To clean the condenser area, remove the screws holding the kickplate/grille in place. The kickplate/grille will slide forward easily, giving you access to the condenser area. Then using a soft bristle brush, vacuum to remove dust and lint from the condenser.

**IMPORTANT NOTE:** To ensure efficient performance of your Integrated unit, your condenser must be cleaned every three to six months under normal use. If you have pets in your home, it may be necessary to clean the condenser area more often.

#### **A** CAUTION

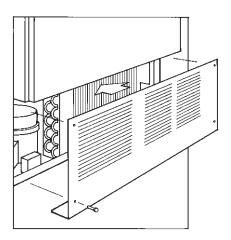
Before cleaning, shut off power to the unit at the electronic control panel. When cleaning the condenser, wear gloves to avoid injury from the sharp condenser fins.

#### **A** CAUTION

Failure to clean the condenser could result in temperature loss or mechanical failure or damage.

#### **SOUNDS**

Certain noises may be evident with the normal operation of the unit. Surrounding acoustics like walls, floors and cabinets may affect the sound level of your unit.



**Condenser location** 



#### **LIGHTING INFORMATION**

#### **A** WARNING

Shut off power to the unit at the circuit breaker before replacing light bulbs. Wear protective gloves when handling bulbs.

### TOP COMPARTMENT LIGHTING

The top compartment of the Integrated tall unit contains standard 40-watt appliance bulbs (part #3030030).

To replace the light bulbs in the top compartment, you'll need to remove the light shield. Place your hands under the light shield and release the two clips on the back of the light shield, then lift up and slide back slowly until the key slots on the side of the light shield drop past the mounting studs in the side walls. Remove the light shield. The bulbs are now accessible. Refer to the illustration below.

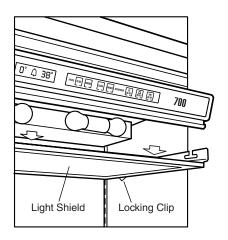
Replace the bulbs and follow the reverse steps to reposition the light shield.

#### DRAWER COMPARTMENT LIGHTING

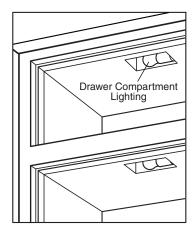
Each drawer compartment of Integrated tall and base units have a standard 25-watt appliance bulb (part #3030060) recessed into the top of the compartment. Refer to the illustration below.

To replace the light bulb in a drawer compartment, you must pull the drawer out to its full extension or remove the drawer completely. Refer to Drawer Removal on page 11.

Remove the bulb by unscrewing it from its socket. Replace the bulb and follow the reverse steps to reinstall the drawer.



Light bulb location in top compartment



Light bulb location in drawer compartment



#### 90-DEGREE DOOR STOP

Your Integrated tall unit is equipped with a built-in 90-degree door stop for the top door compartment. You can easily actuate the stop by using a blade-type screwdriver and advancing the brass fitting in both the top and bottom door hinges.

You must actuate both stops at 90 degrees if you want to safely use the door. You can go to the maximum of 105 degree opening by using the screwdriver and advancing the brass cam to the next stop.

#### **A** CAUTION

When the door is open to 105 degrees, the door panel, depending on its thickness, may strike the face frame of the unit causing serious damage.

#### **A** WARNING

The door swing on tall units may cause severe finger pinching or damage to the unit. Watch that fingers are not placed in the door opening on the hinge side when the door is open.

#### **VACATION** TIME

For extended vacations, shut off power to the unit. Empty the unit and block the door and drawers open slightly. A 1" (25 mm) space will allow fresh air to circulate inside the unit to keep the interior dry and fresh smelling.

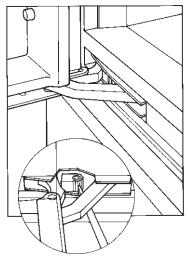
**IMPORTANT NOTE:** Moisture accumulates in a unit that has been shut off as it warms to room temperature, even if it has only been in service temporarily and later shut off. Blocking the door and drawers open slightly will allow the moisture to escape.

For short vacations, remove all perishable items. Shut off the ice maker system and empty the ice container. Do not change the control settings.

If your religious observances (Sabbath Mode) require turning off the lights and ice maker system, refer to Sabbath Mode, page 9.

#### **A** CAUTION

Moisture accumulation can damage interior metal components.



Actuating the 90 degree door stop



#### KEEPING FOOD FRESH

Your Sub-Zero unit features our unique dual compressor refrigeration system to keep food fresher longer. However, the quality and safety of your food also depends on how you handle it.

The information in this section gives you the most up-to-date handling and storage recommendations to help you keep food at its best. If you have specific questions that are not addressed here, contact your University or County Extension Service or your local utility company.

Most food inevitably deteriorates over time. From the very beginning until it is consumed, food undergoes changes. Microorganisms get into food, multiply and cause spoiling.

Enzymes that occur naturally in food continue the ripening process even after the food is harvested. Improper temperatures cause food to deteriorate faster. Changes in humidity cause wilting and shriveling that can lead to spoiling.

Sub-Zero's exclusive dual refrigeration system is specifically designed to combat these changes and keep your food fresh longer. The individual refrigerator and freezer systems have been designed to maintain accurate, consistent temperatures and proper humidity levels for longer food life expectancy. Dual refrigeration eliminates transfer of fresh food odors to frozen food or ice and does not freeze the moisture out of the air in the fresh food section.

In addition, good handling practices can minimize the rate of changes in food.

#### HANDLING RECOMMENDATIONS

- Follow the recommended storage times and temperatures in this guide. Your Sub-Zero unit helps to slow the ripening process by tailoring temperatures to each section as needed.
- Use specially designed compartments for dairy foods, deli foods and fresh produce.
   These compartments maintain temperature and humidity levels that keep specific food groups fresh.
- Rotate food in refrigeration units, using a first-in, first-out system.
- When food does spoil, it's usually obvious. It becomes moldy, has an off-odor, looks rotten or discolored. But there are times when spoiling may not be so apparent. If you think a food has been stored too long, discard it. Don't taste it to check if it's okay.
- While the bacteria that cause food spoilage will not cause food borne illness or food poisoning, taste tests are not a good idea.



#### KEEPING FOOD SAFE TO EAT

Most food borne illness is caused by bacteria such a staphylococcus, salmonella, E-coli and clostridium botulinum, the bacteria that causes botulism. These bacteria grow rapidly at temperatures between 40°F (4°C) and 140°F (60°C), a range that's called the **Danger Zone**. Never leave food in the danger zone for more than two hours. When the bacteria have multiplied to the millions in warm temperatures, they cause illness. Some bacteria cause flu-like symptoms, while others cause serious illness or even death. Young children, the elderly and people who are already ill are more likely to become sick from food poisoning.

To reduce your risk of food borne illness, use the following techniques to keep your food safe to eat:

#### WHEN YOU'RE SHOPPING

- Place packages of raw meat, seafood or poultry in plastic bags to keep them from dripping on other foods.
- Shop for meat, seafood and poultry last.
   Don't leave these foods in a hot car when you've finished shopping. Take along a cooler in hot weather or when you have to travel long distances.
- Check use by and sell by dates on foods to make sure they're fresh. Use extra care when buying deli food. Buy only the amount you will use in 1–2 days. Discard hot or cold deli food that has been at room temperature for more than two hours.

#### WHEN YOU STORE FOOD

- Monitor temperatures of the refrigerator and freezer sections on the electronic control panel of your Sub-Zero unit.
   Keep the refrigerator temperature at 40°F (4°C) or below and freezer temperature at 0°F (-18°C).
- Follow the recommended refrigerator and freezer storage times and temperatures in this guide.
- Store raw meat, poultry and seafood separate from other foods. Keep juices from these packages from dripping on other food.
- Never taste food that looks or smells strange to test its freshness. Discard it.
- For refrigerator storage, leave raw meat, poultry and seafood in its original wrapper unless it is torn. Repeated handling can introduce bacteria to these foods.
- Wrap food stored in the refrigerator unit in foil or plastic wrap, or place it in plastic bags or airtight containers to keep it from drying out. Date all packages.
- For freezer storage, use freezer wrap, freezer-quality plastic bags or aluminum foil over the commercial wrap if foods will be stored in the freezer for more than a couple of months. This minimizes dehydration and quality loss. Single layers of aluminum foil may tear and cause freezer burn.



#### WHEN YOU PREPARE FOOD

- Clean everything that comes in contact with food.
- Wash your hands for 20 seconds before and after handling food.
- Sanitize counters, equipment and utensils after handling raw meat, seafood or poultry. Rinse with a dilute chlorine bleach solution, one teaspoon to a quart of water.
- Use clean kitchen towels, sponges and cloths. Replace sponges every few weeks.
- Use disposable plastic gloves if you have an infected cut or burn on your hands.
- Thaw food in the refrigerator or microwave oven, not on the counter. When you thaw food in a microwave oven, cook it immediately.
- Marinate food only in the refrigerator.
- Rinse poultry and seafood in cold water before cooking.
- Avoid cross-contamination in preparing food. Keep raw meat, poultry and seafood and their juices away from other food. For example, don't use the same surface and utensils for preparing raw meat, poultry and seafood that you use for preparing salad ingredients.
- Thoroughly clean your plastic and wooden cutting boards. Wash with hot water and soap and rinse with a diluted chlorine bleach solution of one teaspoon to a quart of water.

#### WHEN YOU COOK FOOD

- Cook meat to an internal temperature of 165°F (74°C) or above, poultry to 180°F (82°C) or above. For cuts more than 2" (51 mm) thick, use a meat thermometer to check the temperature. For thinner cuts, clear juices (not pink) are a sign of doneness.
- If you are cooking frozen meat or poultry that has not been defrosted, increase the cooking time to 1<sup>1</sup>/<sub>2</sub> times the time required for thawed items.
- Roast meats or poultry in oven temperatures of 325°F (163°C) or above.
- Cook eggs until the yolk and white are firm, not runny.
- Don't use recipes in which eggs remain raw or partially cooked.
- If your microwave has a temperature probe, use it. Check temperatures of meat and poultry in at least three spots. Rotate foods during microwaving.
- Don't taste raw or partially cooked meat, poultry, eggs or fish.

#### WHEN YOU HAVE LEFTOVERS

- Refrigerate or freeze cooked leftovers in small, covered containers within 2 hours after cooking. Make sure there is adequate air space around the containers so that food can cool down quickly.
- Remove the stuffing from meat or poultry and store it separately.
- Date packages of leftovers and use within a safe period of time.
- Cover and reheat leftovers thoroughly before serving.
- Bring sauces, soups and gravy to a boil.
   Heat other foods to 165°F (74°C).
- If you think food may be spoiled, discard it.
   When in doubt, throw it out.



#### FRESH FOOD STORAGE

Shelf life of fresh foods varies depending on how fresh it is when you buy it. To keep your food fresher longer, follow the recommended storage tips.

**Vegetables:** Wash vegetables in cool water and drain. Store in airtight containers or plastic wrap. Vegetables stay fresh longer in high humidity storage.

**Fruits:** Wash and dry fresh fruits. Store more aromatic fruits in plastic bags. Most fruits stay fresh longer in low humidity storage.

**Prepackaged Meats:** Store in original packaging. After opening, rewrap tightly in plastic wrap or aluminum foil.

Fresh Meats, Fish and Poultry: Remove store wrappings, then rewrap in plastic wrap, foil or waxed paper and refrigerate immediately.

**Eggs:** Store eggs unwashed in their carton or a portable egg tray. Use within 2 weeks.

Milk, Cream and Cottage Cheese: Keep carton closed. Store on refrigerator shelf and use within 5 days.

**Cheese:** Store in original packaging until ready to use. After opening, rewrap tightly in plastic wrap or aluminum foil.

**Leftovers:** Let cool and cover tightly with plastic wrap or foil. Airtight plastic containers work well to prevent drying out and odor transfer.

#### FROZEN FOOD STORAGE

Freezer Storage: Wrap foods in material designed for frozen food storage. The wrap must seal out air and moisture. Do not refreeze thawed meats.

Ice Cream: The firmness of the ice cream will depend on its cream content. Higher quality ice creams usually have a higher cream content, requiring colder freezer temperatures to maintain their firmness. Soft ice cream is not always an indication of a temperature problem.

Make sure your refrigerator and freezer doors close freely and completely. Overloading will affect temperatures inside the unit. Do not fill your freezer with large quantities of unfrozen foods expecting them to fast freeze. Give the freezer ample time to circulate cold air around unfrozen items before adding additional items.

#### SUGGESTED FOOD STORAGE

The food storage charts on the following pages give you specific information to help you keep food safe and keep it at its best quality. The recommended storage temperatures will help you determine optimal storage conditions for your food. As a general rule, food that is handled properly and kept at temperatures below 40°F (4°C) will be safe to eat.

Storing food at temperatures below 40°F (4°C) keeps it out of the **Danger Zone**. The storage times for refrigeration will help keep food from spoiling or becoming dangerous to eat. The time limits for frozen foods are to maintain flavor and texture. Food kept frozen longer than the recommended time will still be safe to eat, but its quality may diminish.



### FISH, MEATS AND POULTRY

	Recommended Temperature	Storage Life (refrigerator)	Storage Life (freezer)*	Comments
FRESH FISH & SEAFOOD				
cod, flounder, haddock	34°F (1°C)	2 days	6 months	Freeze in original wrap up to 2 weeks. Use
sole bluefish, perch	34°F (1°C)	2 days	2-3 months	freezer wrap, freezer-quality plastic bags
mackerel, salmon	34°F (1°C)	4 days	5–9 months	or aluminum foil over the commercial wrap
shrimp, oysters	34°F (1°C)	1 day	6 months	if foods will be frozen for more than a couple of months.
FRESH MEAT				
beef steaks, roasts	34-35°F (1-2°C)	3–5 days	6-12 months	Freeze in original wrap up to 2 weeks. Use
lamb chops, roasts	34–35°F (1–2°C)	3–5 days	6–9 months	freezer wrap, freezer-quality plastic bags
pork and veal chops, roasts	34-35°F (1-2°C)	3–5 days	4-6 months	or aluminum foil over the commercial wrap
variety meats (tongue, liver, etc.)	34–35°F (1–2°C)	1–2 days	3-4 months	if foods will be frozen for more than a couple of months.
HAMBURGER, GROUND & STEW	MEATS			
hamburger, stew meats, ground turkey, veal, pork, lamb and mixtures	34–35°F (1–2°C)	1–2 days	3–4 months	Freeze in original wrap up to 2 weeks. Use freezer wrap, freezer-quality plastic bags or aluminum foil over the commercial wrap if foods will be frozen for more than a couple of months.
HOTDOGS & LUNCH MEATS				
hotdogs (opened package)	34–35°F (1–2°C)	1 week	1–2 months	Freeze in freezer wrap. Check "sell by"
hotdogs (unopened package)	34-35°F (1-2°C)	2 weeks	1-2 months	dates. Do not use more than 1 week
lunch meats (opened package)	34-35°F (1-2°C)	3–5 days	1–2 months	after this date.
lunch meats (unopened package)	34–35°F (1–2°C)	2 weeks	1–2 months	
BACON & SAUSAGE				
bacon	34-35°F (1-2°C)	7 days	1 month	Keep wrapped, and store at recommended
raw sausage (pork, beef, turkey)	34-35°F (1-2°C)	1–2 days	1–2 months	refrigerator temperatures.
smoked breakfast links or patties	34–35°F (1–2°C)	7 days	1–2 months	
hard sausage (pepperoni, jerky sticks)	34–35°F (1–2°C)	2–3 weeks	1–2 months	
HAM & CORNED BEEF				
corned beef	34–35°F (1–2°C)	5–7 days	1 month	For freezer storage, drain juices.
ham, whole	34–35°F (1–2°C)	7 days	1–2 months	
ham, half	34–35°F (1–2°C)	3–5 days	1–2 months	
ham, slices	34–35°F (1–2°C)	3–4 days	1–2 months	
FRESH POULTRY				
chicken or turkey, whole	34-35°F (1-2°C)	1–2 days	12 months	Freeze in original wrap up to 2 weeks. Use
chicken or turkey, pieces	34–35°F (1–2°C)	1–2 days	9 months	freezer wrap, freezer-quality plastic bags
duck or goose	34–35°F (1–2°C)	1–2 days	6 months	or aluminum foil over the commercial wrap if foods will be frozen for more than a couple of months.

<sup>\*</sup>Recommended freezer storage temperature is 0°F (-18°C).



#### FRESH **VEGETABLES**

	Recommended Temperature	Storage Life (refrigerator)	Comments
ESH VEGETABLES			
anise	34-36°F (1-2°C)	2–3 weeks	Wash vegetables in cool water and drain. Store in airtight
artichokes	34°F (1°C)	1–2 weeks	container or plastic wrap.
asparagus	34-36°F (1-2°C)	2–3 weeks	Manager and the state of the state of the least two terms of the state
beans, green/snap/lima*	40-45°F (4-7°C)	10-14 days	Most vegetables should be stored in higher humidity.
bean sprouts	34°F (1°C)	7–9 days	
beets	34°F (1°C)	3-5 months	
belgian endive	36-38°F (2-3°C)	2-4 weeks	
bok choy	34°F (1°C)	3 weeks	
broccoli	34°F (1°C)	1–2 weeks	Discard any fresh vegetables that are moldy or have other sign
brussels sprouts	34°F (1°C)	3-5 weeks	of spoilage and wipe out the refrigerator compartment.
cabbage	34°F (1°C)	3-6 months	For fresh-cut produce, follow storage directions on package.
carrots	34°F (1°C)	1-5 months	Tot tresti-cut produce, follow storage directions on package.
cauliflower	34°F (1°C)	3-4 weeks	
celeriac	34°F (1°C)	6-8 months	
celery	34°F (1°C)	2-4 weeks	
chinese broccoli	34°F (1°C)	10-14 days	
chinese cabbage	34°F (1°C)	2–3 months	Refer to the list of ethylene sensitive and ethylene producing
corn, sweet	34°F (1°C)	4-6 days	vegetables and fruits.
cucumbers*	45°F (7°C)	1–2 weeks	·
daikon	34°F (1°C)	4 months	
eggplant*	45°F (7°C)	1–2 weeks	
endive/escarole	34°F (1°C)	2-3 weeks	
garlic	34°F (1°C)	3-6 months	
horseradish	34°F (1°C)	10-12 months	
jerusalem artichokes	34°F (1°C)	1–2 weeks	
kale	34°F (1°C)	1–2 months	
kohlrabi	34°F (1°C)	10-14 days	
leeks	34°F (1°C)	2-3 months	
lettuce	34°F (1°C)	2-3 weeks	
mushrooms	34°F (1°C)	2-3 weeks	
okra*	45°F (7°C)	1–2 weeks	
onions, bulb	34°F (1°C)	1–6 months	
onions, green	34°F (1°C)	7–10 days	
parsley	34°F (1°C)	1–2 months	
parsnips	34°F (1°C)	4-5 months	
peas, pods and shelled	34°F (1°C)	7-10 days	
peppers, bell*	45°F (7°C)	12–18 days	
peppers, chile	45°F (7°C)	2–3 weeks	
pumpkins*	38-45°F (3-7°C)	3-4 months	
radicchio	34°F (1°C)	2-3 weeks	

<sup>\*</sup>Sensitive to chill injury, a cause of spoilage. Damage may not be apparent until the vegetable is returned to a warmer temperature.

NOTE: See food preservation guide for complete instructions on freezing vegetables. Recommended freezer storage temperature is 0°F (-18°C).



#### FRESH VEGETABLES

	Recommended Temperature	Storage Life (refrigerator)	Comments
FRESH VEGETABLES			
radishes	34°F (1°C)	3-4 weeks	Wash vegetables in cool water and drain. Store in airtight
romaine	34°F (1°C)	2-3 weeks	container or plastic wrap.
rutabagas	34°F (1°C)	4–6 months	
salsify	34°F (1°C)	2-4 months	Most vegetables should be stored in higher humidity.
shallots	34°F (1°C)	6 months	
snow peas	34°F (1°C)	1–2 weeks	
spinach	34°F (1°C)	1–2 weeks	
squash, summer*	40-45°F (4-7°C)	1–2 weeks	
tamarillos	37-40°F (3-4°C)	2 months	Discard any fresh vegetables that are moldy or have other signs
tomatoes (ripe)	34-40°F (1-4°C)	3-4 weeks	of spoilage and wipe out the refrigerator compartment.
turnips	34°F (1°C)	4-5 months	For fresh-cut produce, follow storage directions on package.
water chestnuts	34-36°F (1-2°C)	1-2 months	1 of from our produce, follow storage uncollette of package.
watercress	34°F (1°C)	2–3 weeks	Refer to the list of ethylene sensitive and ethylene producing vegetables and fruits.

<sup>\*</sup>Sensitive to chill injury, a cause of spoilage. Damage may not be apparent until the vegetable is returned to a warmer temperature.

NOTE: See food preservation guide for complete instructions on freezing vegetables. Recommended freezer storage temperature is 0°F (-18°C).



#### FRESH FRUITS

	Recommended Temperature	Storage Life (refrigerator)	Comments
RESH FRUITS			
apples	34-40°F (1-4°C)	3–6 months	Wash and dry most fruits, and store in the crisper compartment
apricots	34°F (1°C)	1–2 weeks	(Do not wash berries and cherries until you are ready to use
asian pears	34°F (1°C)	5-6 months	them, however.)
avocados*	40°F (4°C)	2-4 weeks	
blackberries	34°F (1°C)	2-3 days	Most fruits should be stored in lower humidity.
blood oranges	40-44°F (4-7°C)	3–8 weeks	
blueberries	34°F (1°C)	10-18 davs	
cantaloupe*	36-40°F (2-4°C)	10-14 days	
cassavas	34°F (1°C)	1–2 months	Fully ripe fruits should be stored in the refrigerator at recom-
cherries, sweet	34°F (1°C)	2-4 weeks	mended temperatures to slow down the ripening process.
clementines	40°F (4°C)	2-4 weeks	To hasten the ripening process, you can place unripe fruit in a
cranberries*	36-40°F (2-4°C)	2-4 months	paper bag that has holes poked in it. Close the bag and set it or
figs, fresh	34°F (1°C)	7-10 days	a counter. The fruit will produce ethylene, a gas that initiates
grapes	34°F (1°C)	8-12 days	the ripening process. Check the bag each day.
guavas*	40-45°F (4-7°C)	2-3 weeks	the ripening process. Check the bag each day.
honeydew	45°F (7°C)	3–4 weeks	
kiwifruit	34°F (1°C)	4–6 weeks	Discard any fresh fruits that are moldy or have other signs of
kumquats	40°F (4°C)	2-4 weeks	spoilage and wipe out the refrigerator compartment.
lychees	35°F (2°C)	3–5 weeks	
nectarines	34°F (1°C)	2-4 weeks	Refer to the list of ethylene sensitive and ethylene producing
oranges*	34-45°F (1-7°C)	3-8 weeks	vegetables and fruits.
papayas*	45°F (7°C)	1–3 weeks	
peaches	34°F (1°C)	2-4 weeks	
pears	34°F (1°C)	2–3 weeks	
persimmons	34°F (1°C)	3–4 months	
pineapple*	45°F (7°C)	2–5 weeks	
plums and prunes	34°F (1°C)	2-4 weeks	
pomegranates*	40°F (4°C)	2-3 months	
quinces	34°F (1°C)	2-3 months	
raspberries	34°F (1°C)	2-3 days	
rhubarb	34°F (1°C)	2-3 weeks	
strawberries	34°F (1°C)	5–10 days	
tangerines	40°F (4°C)	2–4 weeks	
watermelon*	45°F (7°C)	2-3 weeks	

<sup>\*</sup>Sensitive to chill injury, a cause of spoilage. Damage may not be apparent until the fruit is returned to a warmer temperature.

NOTE: See food preservation guide for complete instructions on freezing fruits. Recommended freezer storage temperature is 0°F (-18°C).



### DELI FOODS, DAIRY PRODUCTS AND OTHER FOODS

	Recommended Temperature	Storage Life (refrigerator)	Storage Life (freezer)*	Comments
DELI FOODS				
thinly sliced lunch meats	34-35°F (1-2°C)	1–2 days	NR	Check "use by" or "sell by" dates.
egg, chicken, tuna and ham salads	34-35°F (1-2°C)	3–5 days	NR	These foods do not freeze well. If you need
macaroni salads	34-35°F (1-2°C)	3–5 days	NR	to freeze, do so immediately, not after they
pre-stuffed chops, chicken breasts	34-35°F (1-2°C)	1 day	NR	have been held in the refrigerator.
store-prepared convenience meals	34–35°F (1–2°C)	1–2 days	NR	· ·
DAIRY FOODS				
butter	34-35°F (1-2°C)	3 months	1 year	Check "sell by" dates.
cottage or ricotta cheese	34-35°F (1-2°C)	1–2 weeks	4 weeks	,
cream cheese	34-35°F (1-2°C)	2 weeks		Store cheese in original packaging until
natural cheese (cheddar, brick, etc.)	34-35°F (1-2°C)	3-6 months	6-8 months	ready to use. After opening, rewrap tightly
process cheese	34-35°F (1-2°C)	3-4 weeks	6-8 months	in plastic wrap or aluminum foil.
grated Parmesan or Romano	34-35°F (1-2°C)	1 year		·
yogurt	34-35°F (1-2°C)	1 month		Thaw frozen cheese in the refrigerator to
whole, lowfat or skim milk	34–35°F (1–2°C)	1–2 weeks		reduce crumbling.
EGGS				
fresh, in shell	34°F (1°C)	3 weeks	NR	Keep fresh eggs refrigerated.
hard cooked	34-35°F (1-2°C)	1 week	NR	
liquid pasteurized or egg substitutes				Do not eat hard cooked eggs that have
opened	34-35°F (1-2°C)	3 days	NR	been at room temperature for more than
unopened	34–35°F (1–2°C)	10 days	1 year	2 hours.
COOKED MEAT & POULTRY LEF	TOVERS			
cooked meat and meat dishes	34-35°F (1-2°C)	3-4 days	2-3 months	Refrigerate or freeze leftovers in covered
gravy and meat broth	34-35°F (1-2°C)	1–2 days	2-3 months	shallow containers within 2 hours after
fried or plain chicken, pieces	34-35°F (1-2°C)	3–4 days	4 months	cooking. Reheat leftovers to 165°F (74°C).
cooked poultry dishes	34-35°F (1-2°C)	3–4 days	4-6 months	
pieces covered with broth, gravy	34-35°F (1-2°C)	1–2 days	6 months	
chicken nuggets, patties	34–35°F (1–2°C)	1–2 days	1–3 months	
SOUPS & STEWS				
vegetable	34-35°F (1-2°C)	3-4 days	2-3 months	Reheat to at least 165°F (74°C) before
meat added	34-35°F (1-2°C)	3–4 days	2-3 months	serving.

<sup>\*</sup>Recommended freezer storage temperature is  $0^{\circ}F$  (-18°C). (NR) stands for not recommended for freezing.



#### **ETHYLENE**

Some fruits and vegetables will produce ethylene, a gas that initiates the ripening process. Ethylene can cause premature ripening in some foods, while in others, it can actually cause damage.

To reduce unnecessary spoilage of your produce, do not store ethylene producing fruits and vegetables with those that are sensitive to it. Refer to the following lists.

#### ETHYLENE PRODUCING FOODS

apples mangosteen apricots nectarines avocados papayas ripening bananas passion fruit cantaloupe peaches cherimoyas pears figs persimmons guavas plantains honeydew plums kiwifruit prunes mamey sapote quince mangoes tomatoes

#### **ETHYLENE SENSITIVE FOODS**

unripe bananas leafy greens green beans lettuce belgian endive okra broccoli parsley brussels sprouts peas cabbage peppers carrots spinach cauliflower squash sweet potatoes chard cucumbers watercress eggplant watermelon unripe kiwifruit

NOTE: Do not store ethylene producing foods with ethylene sensitive foods.



#### TROUBLESHOOTING

If your Integrated unit is not operating properly, use the following troubleshooting guide before calling your Sub-Zero authorized service center. This guide will save you time and trouble and may help you avoid the expense of a service call.

# The word SERVICE flashes in the LCD display on the control panel

- This may indicate that the condenser needs cleaning. Follow the Condenser Cleaning procedure outlined on page 14.
- Turn the unit off with the UNIT ON/OFF key pad and then restart by depressing the key pad again. If SERVICE flashes again, contact your Sub-Zero authorized service center for assistance.

# The words SERVICE and ICE flash in the LCD display on the control panel

 Turn the unit off with the UNIT ON/OFF key pad and then restart by depressing the key pad again. If SERVICE and ICE flash again, contact your Sub-Zero authorized service center for assistance.

#### The refrigerator/freezer is not operating

- Is there electrical power to the unit (power outage)?
- Is the home circuit breaker or fuse off?
- Is the refrigerator/freezer control on?
- Is the condenser area clean?
- If the unit is still not running, it may be in defrost mode; wait 30 minutes to see if the unit will restart.

## The refrigerator/freezer is warmer than usual

- Is the control set properly?
- Is the condenser area clean?
- Has the door or a drawer been left open for an extended period? Be sure that food is not obstructing proper door or drawer closing.
- Has a large quantity of food been added recently?

### The refrigerator/freezer runs for long periods of time

- Is the condenser area clean?
- Has the door or a drawer been left open for an extended period? Be sure that food is not obstructing proper door or drawer closing.
- Has a large quantity of food been added recently?
- On hot days and in warm room temperatures, the compressor runs longer.
- Model 700TF(I) uses a variable speed compressor and is designed to run continuously. This cooling method actually uses less energy than a typical on-off design.

#### The refrigerator/freezer is frosted up

- Has the door or a drawer been left open for an extended period? Be sure that food is not obstructing proper door or drawer closing.
- Is the door and drawers closing and sealing properly?



#### TROUBLESHOOTING

#### Condensation forms inside the unit

- This is normal during periods of higher humidity (summer) and with frequent door openings.
- Are the door and drawers closing and sealing properly?

#### Condensation forms outside the unit

 During periods of high humidity, some condensation may appear on the outside of the unit. The condensation will disappear when the humidity drops. Be sure that the door and drawers are closing and sealing properly. If condensation persists, contact your Sub-Zero authorized service center.

#### Storage drawer is hard to close

- Is the unit leveled properly?
- Be sure that there are no food or packaging items that interfere with the ice maker or other interior components.
- Note that the drawer slides in a freezer compartment will not move as freely as in a refrigerator compartment because of lower temperatures.

#### Ice maker is not working

- Does the unit have an ice maker installed?
- Is the ice maker system turned on at the control panel?
- Is the ice container in the correct position within the freezer drawer compartment?
- Is the water supply for the ice maker connected and operating properly?

#### Ice is clumping in the ice container

 Is the ice being used frequently? Discard and allow ice to be replenished.

#### There is an odor inside the unit

- Clean the unit thoroughly.
- Cover all food tightly.

#### Light bulb needs to be replaced

See Lighting Information, page 15.

#### **A** WARNING

Shut off power to the unit at the circuit breaker before replacing light bulbs. Wear protective gloves when handling bulbs.

#### You need product information

 Call the Sub-Zero Customer Service Department at 800-222-7820 or visit our website, subzero.com, for planning, installation and product information.

#### You need service

Check the model and serial number of your unit on the plate located inside the cabinet to the left of the upper drawer. Call your Sub-Zero authorized service center; contact your dealer or the Sub-Zero Customer Service Department, P. O. Box 44130, Madison, WI 53744-4130 or call 800-222-7820. You may also check the service center locator on our website, subzero.com.



#### FREQUENTLY ASKED QUESTIONS

#### ICE PRODUCTION

**IMPORTANT NOTE:** Make sure that the ice maker system is turned on. If it is, the word ICE will be displayed in the LCD display on the electronic control panel.

**IMPORTANT NOTE:** The first container filled with ice should be discarded, as with any new connection there may be impurities in the ice from the water supply line.

- Q: My ice maker isn't producing very much ice.
- A: On average, you can expect a cycle of ice (eight cubes per cycle) every two hours.
- Q: My ice is freezing together and clumping.
- A: If ice is not used regularly it tends to fuse together. You may need to discard the ice and allow ice to be replenished. Some types of filter systems or incorrect water pressure issues may cause this condition.
- Q: My ice tastes funny and is discolored.
- A: Sub-Zero Integrated units do not have an integrated water filtration system. Contact a local plumber to discuss water filtration options.

#### NOISE

- Q: Why do I hear my unit running constantly?
- A: It is normal to hear the operation of fans and compressors. Sounds will be accentuated based on the placement of the unit and overall room design.

Model 700TF(I) uses a variable speed compressor. With this high-efficiency design, it is normal for the compressor to run continuously and will actually use less energy than a typical on-off design.

#### **TEMPERATURE**

**IMPORTANT NOTE:** Unless the unit is being serviced, make sure the power for your unit is on

- Q: How do I adjust the temperatures?
- A: To adjust temperatures, refer to Temperature Control, page 8.
- Q: What are the suggested temperature settings?
- A: The recommended settings are 38°F (3°C) for refrigerator zones and 0°F (-18°C) for freezer zones.
- **Q**: Condensation is forming on the inside and outside of my unit.
- A: In climates with higher humidity, condensation will form and is considered normal. Leaving the door open for a long period of time may also contribute to condensation forming on the inside your unit.
- Q: My unit isn't cooling properly.
- A: Clean the condenser area as outlined on page 14.

#### DOOR OPERATION

- Q: Why is my door hard to open?
- A: Your unit was designed for an airtight seal.

  A vacuum seal can form after the door is closed. Wait several seconds for pressure to equalize before reopening the door.
- **Q:** The door on my unit is opening too fast and hitting the wall or surrounding cabinets.
- A: The unit may not be leveled properly or a door stop may be required. To adjust the built-in door stop, refer to 90-Degree Door Stop, page 16.



#### **SERVICE INFORMATION**

CONTACT INFORMATION

Sub-Zero Customer Service: 800-222-7820

Website: subzero.com

This Use & Care Information book gives you the tools necessary to preserve food at optimum quality in your Integrated unit. Keep doors and drawers closed as much as possible whenever the unit is operating.

If you do need service, be sure to have the model and serial numbers when you call. You'll find these numbers on the model and serial number plate located inside the cabinet to the left of the upper drawer. For warranty purposes, you will also need the date of installation and the name of your Sub-Zero dealer. Record this information below for future reference.

Model Number
Serial Number
Installation Date
Sub-Zero Authorized Service Center and Phone
Sub-Zero Dealer and Phone

#### BEFORE CALLING FOR SERVICE

Before calling a Sub-Zero authorized service center, refer to the Troubleshooting Guide on pages 27-29. Check the household fuse or circuit breaker to see if it has been blown or tripped and that the electrical connection to the appliance has not been disconnected. A power outage may also have caused a disruption in service.

#### PRODUCT REGISTRATION

Register your new Sub-Zero today so that we may ensure your satisfaction. You may register by one of the following options:

- Mail in the completed Sub-Zero Product Registration Card.
- 2) Register online at subzero.com.
- 3) Register by phone by calling the Sub-Zero Customer Service Department at 800-222-7820.

The model and serial numbers of your unit are printed on the enclosed Sub-Zero Product Registration Card. If you provide us with your e-mail address, we will send you exciting new product updates and recipes as they become available, along with information on special events.

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# SUB-ZERO FREEZER COMPANY PRODUCTS LIMITED WARRANTY

RESIDENTIAL USE ONLY

# FULL FIVE YEAR SEALED SYSTEM WARRANTY LIMITED SIXTH THROUGH TWELFTH YEAR WARRANTY ON THE SEALED SYSTEM FULL TWO YEAR WARRANTY ON TOTAL PRODUCT\*

#### **FULL FIVE YEAR SEALED SYSTEM WARRANTY**

For five years from the date of original installation, your Sub-Zero warranty covers all parts and labor to repair or replace any components that prove to be defective in materials or workmanship in the sealed system. The sealed system consists of the compressor, condenser, evaporator, drier and all connecting tubing.

#### **FULL TWO YEAR WARRANTY\***

For two years from the date of original installation, your Sub-Zero warranty covers all parts and labor to repair or replace any part of the product, that proves to be defective in materials or workmanship.

#### LIMITED SIXTH THROUGH TWELFTH YEAR SEALED SYSTEM WARRANTY

From the 6th through the 12th year from the date of original installation, your Sub-Zero warranty covers all parts that prove to be defective in materials or workmanship in the sealed system (parts only). The sealed system consists of the compressor, condenser, evaporator, drier and all connecting tubing.

#### TERMS APPLICABLE TO EACH WARRANTY

All service provided by Sub-Zero under the above warranty must be performed by an authorized Sub-Zero service center, unless otherwise specified by Sub-Zero. Service will be provided in the home during the normal business hours. This warranty applies only to products installed for normal residential use. Details regarding a non-residential warranty are available upon request.

The warranty applies only to products installed in any one of the fifty states of the United States, the District of Columbia or the ten provinces of Canada. This warranty does not cover any parts or labor to correct any defect caused by negligence, accident or improper use, maintenance, installation, service or repair, including but not limited to improper removal and reinstallation (whether in the unit or at a remote location) of the condensing unit.

THE REMEDIES DESCRIBED ABOVE FOR EACH WARRANTY ARE THE ONLY ONES THAT SUB-ZERO WILL PROVIDE, EITHER UNDER THESE WARRANTIES OR UNDER ANY WARRANTY ARISING BY OPERATION OF LAW. SUB-ZERO WILL NOT BE RESPONSIBLE FOR ANY CONSEQUENTIAL OR INCIDENTAL DAMAGES ARISING FROM THE BREACH OF THESE WARRANTIES OR ANY OTHER WARRANTIES, WHETHER EXPRESS, IMPLIED OR STATUTORY.

Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you. This warranty gives you specific legal rights and you may also have other legal rights, which vary from state to state.

To receive parts and/or service and the name of the Sub-Zero authorized service center nearest you, contact your Sub-Zero dealer, distributor or Sub-Zero Freezer Company, Customer Service Department, P.O. Box 44130, Madison Wisconsin, 53744-4130; check the Locator section of our website, subzero.com, or call 800-222-7820.

- \* Stainless Steel (classic, platinum and carbon) doors, panels, product frames and stainless interior surfaces are covered by a limited 60 day parts and labor warranty for cosmetic defects.
- \* Replacement water filter cartridges are not covered by the product warranty.





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